

Technology Solutions For Healthcare

Federal mandates, consolidations, RAC audits and meaningful use have placed extreme pressure on healthcare organization's IT departments. While challenges with data sharing and integration, deployment of new IT capabilities, and large-scale data management are becoming more and more present, Distributed Systems Services, Inc. (DSS) can help find the right technology solutions for your business.

Storage Solutions

Data-intensive image archiving, electronic medical records and healthcare information management systems have exponentially increased data storage and recovery requirements for healthcare facilities. DSS can offer flexible storage options that enable efficient business processes including:

- > Retain more images and data for easy access
- > Improve availability of patient records
- > Manage data for audits and HIPAA regulations
- > Grow and maintain storage without taking clinical applications offline

PC and Mobile Device Integration

Hospitals, practices and clinics continually deploy new laptops, mobile devices and tablets for physicians and staff. DSS can manage the integration and deployment process to help you lower lifetime support costs, reduce exposure to security risk, and deliver lifecycle value to the organization. Our expertise includes:

- > Device Procurement
- > Warehousing & managed logistics
- > Integration & imaging
- > Deployment
- > End of lease & end of life
- > On-line reporting

IT Help Desk Management

DSS provides effective and comprehensive IT Help Desk Services to keep caregivers up and running and ultimately improve the patient experience. Our IT Help Desk offerings include:

- > Flexible options including 24x7 help desk, 12x5 or after hours support
- > On-site support for physicians and office staff
- > Custom application support as well as standard hardware, software, and connectivity issues
- > Support from Level I (first call response) to Level III (systems administrator)
- > Proactive service level agreement management

Cloud Solutions

Cloud computing promises enormous benefits for the healthcare industry. New delivery models increase IT efficiency and effectiveness in a cost-effective way, thus leading to improved patient care and improved patient outcomes. Cloud benefits include:

- > Easy access to browser-based EHRs & EMRs
- > Off premise, fully managed solutions for email, collaboration and other applications
- > Seamless information sharing in near real time across devices & other organizations

DSS: the quality you expect from industry leaders with the personal attention, flexibility and value you seek from a local partner.

